

Replacement Part Questionnaire



CARAVAN® GLOBAL 14600 Alondra Boulevard La Mirada, CA 90638-5603 USA
TOLL FREE (877) 922-6679 TEL (714) 367-3000 FAX (714) 367-3050
www.caravanglobal.com

Need a part for your Caravan product? We can help! We have many different models that look similar; to best serve you and ensure the appropriate part is sent to you, please answer the questions below.

Is the Caravan name/ logo visible on the frame and/ or top? Yes No

Replacement parts are specific to the model and maker of each shelter.

What is the color of the frame? _____

Is the frame textured or smooth? _____

What type of screw is visible where the truss bars intersect? Phillips Allen
Look for a joint bolt and nut in the center of the "X".

What is the color of the screw? Black Silver

What is the frame material? *If you are unsure, use a magnet. If the magnet sticks to the frame as it would to a refrigerator then your frame is steel. If the magnet is not attracted to the frame then you have an aluminum version.* Steel Aluminum

Where was the product purchased? _____

What was the date of the purchase? _____

Thank you for taking the time to answer these questions! Please submit the questionnaire to us by fax at [714-367-3050](tel:714-367-3050) or email at info@caravancanopy.com. You may also contact one of our dedicated parts and warranty employees listed below. Thank you for contacting Caravan, we look forward to assisting you with your parts and warranty needs!

Parts Representative:

Brandon Hudrlik
1-714-367-3030
bhudrlik@caravancanopy.com

Warranty Representative:

Melissa Avila
1-714-367-3010
mavila@caravancanopy.com

Please provide us with your contact information: _____